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SIRIUS Support Contacts

Principal Investigators can call the Pfizer EDC helpdesk phone number: **+1-877-433-2619**

This is toll-free number in US and Canada. To dial free of charge outside the US and Canada users should dial the AT&T Direct Access Country Code number, available at http://www.business.att.com/bt/dial_guide.jsp and follow instructions.

Example – How to dial free of charge from Italy:

Step 1. Select the PI country in the **Select the country you are dialing from** box.

Step 2. Leave **Unites States** in the “Select the country you are dialing to” box. Click **Submit**.

Step 3. Identify the AT&T Direct access number returned: in order to dial from Italy the PI should dial 800 172 444 . Once prompted from the automatic operator, they should dial 877 – 433-2619 followed by the pound sign (#) to get connected to Support.

Calling from **Italy** to **United States**

**AT&T Direct® Access Number
Italy
800-172-444**

+

**Most Freq *
Used City Codes**

+

**Local
Number**

Chicago:

312, 773, 872

Houston:

832, 713, 281

Los Angeles:

213, 310, 323

New York (Manhattan):

212, 646, 917

Washington DC:

202

Dialing example to Chicago, United States is:

800-172-444 + 312 + Local Number

The mark " ^ " appearing in some AT&T Direct® Access Numbers means "await second dial tone".
Wait for a prompt then enter your AT&T Corporate Calling Card Number and 4-digit PIN.

* For additional city code information, please contact the local provider for the country you are calling.

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