

Secure Access Manager (SAM) Overview

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Secure Access Manager (SAM) Overview

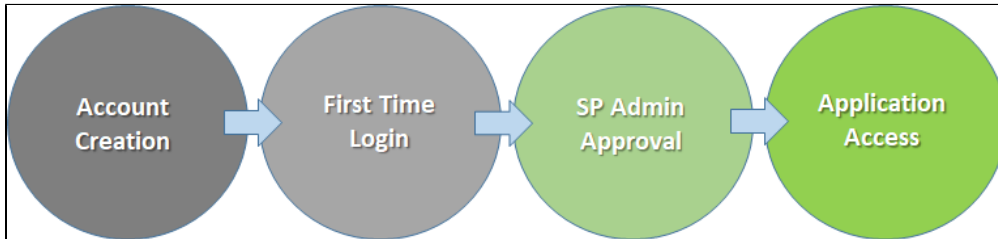
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Overview

Exostar's Secure Access Manager (SAM) consolidates registration, authentication, and account management. This portal provides single sign-on capability to all of the Life Sciences and Healthcare applications and services hosted by Exostar as third-party, externally-hosted applications.

Click the arrows below to read further about the overall SAM process, benefits, system requirements, as well as SAM roles and responsibilities.

Please select the image below to enlarge:



The Secure Access Manager (SAM) simplifies registration, invitation and management of identity and access.

	Google Chrome	Edge	IE11
Windows 8	T	T	T
Windows 10	T	T	T
NOTE: IE11 does not support Metro Mode			

Mobile System Requirements

	Android 9.0/Google Chrome	iOS 12/Safari
iOS (Apple)/iPhone 12	S	S
Android/Samsung Galaxy 9.0 Note: Mobile Applications are not tested	S	S

Legend:

(T) Tested	Supported and tested OS/browser combination
(S) Supported	Exostar support and test only Login/Authentication screens
N/A	Not applicable

Organization Administrator (Org Admin): An organization level administrator who can create new accounts, process registration requests, manage existing accounts, and manage the organization details. Org Admins are also responsible for accepting the online Terms and Conditions Agreement.

Service Provider Administrator (SP Admin): An application level administrator who can grant approvals to users and organizations for application access, view users and application subscriptions, and view organizations and set organizational approval setting. The SP Admin is often referred to as the application owner.

Credential Administrator: An organization level administrator responsible for processing OTP Hardware credential requests for their organization.

Management & Portal Administrator

The Management & Portal Administrator (MPA) role is similar to the Org Admin that provides the ability to manage users within multiple organizations that fall under an Onboarding Sponsor or tenant.

- Ability to reset a user's permanent password
- Ability to view organization details
- Ability to modify user details
- Ability to suspend/restore account/application access

Exostar Portal Administrator

The Exostar Portal Administrator (EPA) role is an Exostar role with full administrative privileges. The EPA role has the following capabilities:

- Ability to reset a user's permanent password
- Ability to view organization details
- Ability to modify user details
- Ability to suspend/restore account/application access

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News and Announcements

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