

Support

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Chat is available Monday to Friday
6:00 AM – 6:00 PM EST
Chat support may not be open based
on availability.

Language translation is available
through Google translator in Chat for
over 20 different languages.

Need Support?

You can reach our Customer Support team through the creation of an online case, start a chat or by calling one of the numbers listed below.

- **USA & World-Wide Phone:** +1 703-793-7800
- **United Kingdom Phone:** 0203 3007093
- **Australia:** +61 2 8073 8383

If you create an online case form below, please include the **Product, Issue**, and a detailed description of your issue in the **Message** field. If you are receiving an error message, please attach a screen shot with your case to help us more quickly identify the issue.

Healthcare and Life Sciences on MyExostar

Please note that customers of the Healthcare and Life Sciences industries need to reach out to their Tier 1 support. To find the correct contact information, please click [here](#) and click on "LEARN MORE" under the appropriate industry.

Customer Support Form