

# Johnson & Johnson Technology

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# Inson & Johnson Technology

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## Contact Support

1-(855) 561-4747

## Setup Password and Security Questions

Use the following steps to setup your Exostar password and security questions. By completing this setup, you will only use one username and password when accessing J&J applications.

**Step 1.** Click the activation link in the email message received from the Exostar Administrator.

**Step 2.** Create a new password and then re-enter it. Follow the password guidelines indicated below the Submit button.

**Step 3.** Click **Submit**.

**Step 4.** Password Secrets are a security feature used to identify you as the account owner in the event you need a password reset in the future. For this step, you will be asked to select four (4) separate security questions, provide answers and then confirm answers.

**Step 5.** Once you have completed all secret questions and answers, click **Submit**. A confirmation message displays indicating you have added your questions. The Exostar Home page displays the J&J applications you can access.

**Step 6.** To access the J&J applications again, create a browser bookmark for the Exostar home page.

## Create a Bookmark with Google Chrome

**Step 1.** Using the URL displayed for the Exostar home page, click the **Star** in the URL box.

**Step 2.** Type a name for the bookmark.

**Step 3.** Select a folder to store the bookmark.

**Step 4.** Click **Done**.

## Create a Bookmark with Internet Explorer

**Step 1.** Using the URL displayed for the Exostar home page, click the star displayed at the end of the URL box

**Step 2.** Click **Add to Favorites** or click the **Favorites** menu item and then click **Add to Favorites**.

**Step 3.** Type a name for the bookmark.

**Step 4.** Select a folder to store the bookmark.

**Step 5.** Click **Add**.

For illustrated instructions, please reference [J&J Technology Customer Support](#).  
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## News and Announcements

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