

MAG FAQs and Troubleshooting Tips

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AG FAQs and Troubleshooting Tips

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Click the links below to browse our collection of Frequently Asked Questions and troubleshooting tips by topic:

[MAG Registration FAQs](#): These FAQs explain the basics of MAG; what it is, why you are invited to register, and steps to complete your registration.

[Login FAQs](#): These FAQs explain how to troubleshoot common login and first time login issues (errors related to multiple MAG accounts or wrong certificates).

[Password and User ID FAQs](#): These FAQs explain how to reset, recover, or change your password.

[Application Access FAQs](#): These FAQs explain how to troubleshoot access to partner applications.

[Credentialing FAQs](#): These FAQs offer the list of credentials by partner and provide tips for troubleshooting most common issues related to credentialing.

[Profile Updates FAQs](#): These FAQs explain how to change your profile information, including personal and organizational details.

[Account Connections FAQ](#): This section applies to users who have multiple MAG accounts and would like to connect them for the ease of use.

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