

MAG Registration FAQs

Page Contents

- [Page Contents](#)
- [Jump to...](#)
- [What Is MAG?](#)
- [Why MAG?](#)
- [Organization Registration](#)
- [User Registration](#)
- [Access to Additional Partners](#)
- [Return to First Time Login](#)

Jump to...

- [MAG Overview](#)
- [MAG Get Started](#)
- [MAG Credentialing](#)
- [MAG Purchase, Renew & Pay](#)
- [MAG Billing and Support](#)
- [MAG FAQs and Troubleshooting Tips](#)
- [MAG Self-Help](#)

AG Registration FAQs

e

What Is MAG?

What is Exostar's Managed Access Gateway (MAG)?

Exostar's Managed Access Gateway (MAG) is a secure Identity and Access Management solution for highly-regulated industries, including Aerospace & Defense. With the cloud-based solution, organizations enjoy benefits including account management, web-based single sign-on, and a single place to access applications shared with buyers and partners.

Why MAG?

Why is my organization registering with MAG?

Your organization needs to register for a MAG account in order to access partner applications behind MAG. Once your company is registered, additional users require their own accounts.

Organization Registration

How does my organization register for a MAG account? What are the steps?

Your partner company must invite your organization to complete a registration for a MAG account via email. Reach out to your partner to get invited. The invitation arrives as an email from Exostar, titled "You are invited to collaborate with [Company Name]." After you receive the invitation, follow the steps below to complete your registration:

Step 1. From the MAG Account Activation Email, click **Register Now**.

NOTE: The subject line of the email is **You're Invited to Collaborate with [Company Name]**.

Step 2. Enter **Captcha code** and click **Continue**.

Step 3. Click **Continue** to proceed with registration.

Step 4 To complete the **Organization Profile**, enter organization details. Required fields are marked with an asterisk. Click **Next**.

Step 5. You must designate administrators. Create or select an **Organization Administrator**.

NOTE: The Organization Administrator is responsible for creating and managing users in your organization.

Step 6. Click **Next**.

Step 7. Enter the **One Time Password**.

Step 8. Click **Create**. You are responsible for communicating the **One Time Password** to the user.

Step 9. Create or select an **Application Administrator(s)**. Click **Next**.

NOTE: The Application Administrator is responsible for approving access to a specific application.

Step 10. To complete, review registration details and click **Submit**.

Your request is now submitted to Exostar for approval. Account review may take up to two business days. Once the organizational account is approved, the designated Organization and Application Administrator from your organization receive an email with their Exostar User ID and invitation to complete First Time Login. After your Organization Administrators establish their MAG accounts, they can start inviting other users from your company to MAG.

Please note you can register for Boeing Supply Chain Platform (BSCP), SourcePass, and Exostar's Federated Identity Service (FIS) [here](#) without receiving an invitation from a partner company. Additionally, you can register for the Boeing 787 Supply Chain Platform [here](#). Although these applications are available for public registration, you should work with your partner company (buyer) contact to confirm if a registration should be completed.

User Registration

How does a user register for an Exostar MAG account?

Organization Administrators can create user accounts. Users receive an email with login information and first-time login instructions. Additionally, users can register for an account by completing a self-registration invitation sent by their Organization Administrator.

Access to Additional Partners

My organization is already subscribed to an application within MAG. How do I get access to other partner companies (buyers)?

To access other partner company applications, the partner company must invite you to their application. Please note your MAG Organization Administrator can register for Boeing Supply Chain Platform (BSCP), SourcePass, and Exostar's Federated Identity Service (FIS) via their MAG account . Additionally, you can register for Boeing 787 Supply Chain Platform [here](#). Although these applications are available for public registration, you should work with your partner company (buyer) contact to confirm if registration should be completed.

Registering your organization for an Exostar MAG account does not mean a partner company chooses to do business with your organization. The decision to do business with any organization is at the partner company's discretion.

Return to First Time Login

I completed First Time Login, but need to return to the credentialing process. How can I do this?

Log back in by accessing the registration link in the **Login Success** email or via your Exostar account. The Login Success email is received after completing first-time login. If you are unable to locate the email, follow the steps below:

Step 1. Log into your MAG account at <https://portal.exostar.com>.

Step 2. Go to the **My Account** tab, and click the **Manage OTP** sub-tab.

Step 3. Click **Purchase or Register Credentials**. You are redirected to the next step in the process.

How useful was this content?

Your Rating:

Results:

6 rates