

# SourcePass

## Overview

Exostar SourcePass is a comprehensive, on-demand, eSourcing solution based on the latest version of market leading software, and connected to Exostar's comprehensive Supplier network. Enables go-to-market strategy for enterprises with support for complex events including RFI/RFP/RFQ and eAuctions.

## Quick Reference

For more detailed information by topic select from the buttons below to access the applicable content.



Get Started

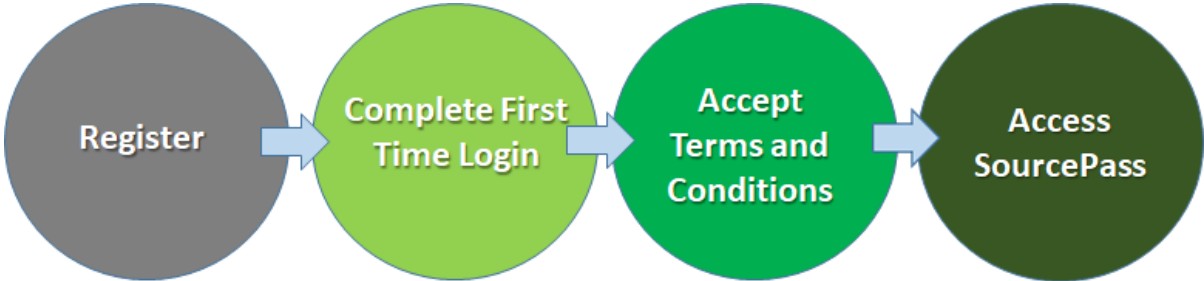


Register/Activate



Learn

## Workflow



## System Requirements

Operating Systems	Browsers	Other Software
Windows 7 SP1 (32-bit & 64-bit)	Internet Explorer 9, 10, 11	Microsoft Office 2007, 2010 and 2013
Windows 8, 8.1	Firefox 31+	Acrobat Reader 8.1.2+
	Google Chrome 38+	

## Live Auction Support

Exostar provides support during live auction events for Suppliers for the following situations:

- **Place Surrogate Bids** - Exostar will place surrogate bid(s) on behalf of a Supplier who has trouble logging into the auction. Surrogate Bidding requires consent from the Supplier to have live auction bids recorded for documentation purposes
- **Delete Erroneous Bids** - Exostar can delete a bid per request from a Supplier. Exostar will discuss the erroneous bid with the Buyer before deleting the bid for the Supplier

**Important!** In either of the above situations, Exostar may have to pause the auction and resume the auction when the situation is resolved. If you have questions regarding the auction setup or need clarification regarding an item or bidding rules, please **contact the Buyer directly**.

**During a live auction, if you need immediate assistance, contact our Auction Support Team at: +1 703-793-7788**

During non-live auction hours, you may also email our Auctions Support Team at [auction@exostar.com](mailto:auction@exostar.com) with questions.