

# Learn - MAG

## Live Training Registration

Click the link below to register for Exostar's Managed Access Gateway (MAG) Administrator training. This web-based course for beginners is 1 hour long, and is offered monthly. Once you have registered, you will receive an invitation via WebEx with details.

- [Register for Administrator Training](#)

## Role-Based Assistance

Are you a user or an administrator for MAG or applications within your organization? Click your role to see step-by-step instructions completing your tasks within MAG.

- [Adoption Administrators](#)
- [Application and FIS Administrators](#)
- [Organization Administrators](#)
- [Organization Stewards](#)
- [Service Provider Administrators](#)
- [Users](#)

## Organization Registration

Click the link below for specific information about the invitation to register your organization in MAG to access partner applications. You can also learn about troubleshooting tips for registration issues.

- [Organization Account Activation and Organization Registration Troubleshooting Tips](#)

## Registration, First Login and Troubleshooting

Click the link below for specific information related to registering your MAG account and logging in. Learn about registering a new MAG user account, completing first login or assistance with forgotten User ID, password or security questions.

- [Login Assistance](#)

## Credentials and Other Purchasable Products

Click the link below for specific information related to purchasing One Time Password credentials, Federated Identity Service Digital Certificate(s), Rolls-Royce eTools and/or Secure Email.

- [Purchase Multi-Factor Credentials, eTools and Secure Email](#)

## Billing and Support

Click the link below for specific information related to Exostar's Billing and Support Center. Learn about accessing Billing and Support, role information, managing license keys, paying Exostar invoices, acceptable payment methods, renewals and SCP transactions.

- [Billing and Support Center](#)

## Change Requests

Click the link below for instructions on how to request changes in the organization or personal MAG account. Learn about how to change your organization's MAG Organization Administrator, company name and, company address. You can also learn how to change your email address if you have not completed first time login or your domain name has changed and you cannot access your MAG account that requires the change as well as completing legal name changes.

- [Change Organization Administrator, Email, Company Address, Company Name or Legal Name](#)

## Account Information

Click the link below for specific information related to your MAG account details. Learn about determining your organization's MAG Administrators, organization and Exostar ID. You can also learn about viewing your MAG role, user ID and the credential you have logged into your account with.

- [Account Assistance](#)

For more detailed information on MAG, please see the [Training Documents](#) page. Please see the [MAG FAQs](#) page to answer additional questions.