

Pfizer

SIRIUS Support Contacts


Principal Investigators can call the Pfizer EDC helpdesk phone number: **+1-877-433-2619**

This is toll-free number in US and Canada. To dial free of charge outside the US and Canada users should dial the AT&T Direct Access Country Code number, available at http://www.business.att.com/bt/dial_guide.jsp and follow instructions.

Example – How to dial free of charge from Italy:

Step 1. Select the PI country in the **Select the country you are dialing from** box.

Step 2. Leave **Unites States** in the “Select the country you are dialing to” box. Click **Submit**.

 Enterprise

PRODUCTS & SERVICES NETWORKING EXCHANGE SUPPORT

Products & Services : Voice Services : Corporate Calling Cards : **International Dialing Guide**

International Dialing Guide

Welcome to **AT&T's International Dialing Guide**. Here you will find the international dialing codes you need to place calls to and from virtually anywhere in the world.

The AT&T International Dialing Guide is easy to use.

Step One:
Select one country at a time from the "dialing from" category and one country in the "dialing to" category.

Step Two:
Click "submit" to see the information you have selected or "clear" to start over. Macintosh* users hold down the Command key. If you have access to a printer on this trip, be sure to print out all the international country calling codes you may need for the rest of your travels.

Please check here if you are using Network Remote Access through your company's toll-free number which can be found on the front of your AT&T Corporate Calling Card.

Select the country you are dialing from
Italy

Select the country you are dialing to
United States

Submit **Reset**

*Macintosh is a registered trademark of Apple Computer Inc.

Step 3. Identify the AT&T Direct access number returned: in order to dial from Italy the PI should dial 800 172 444 . Once prompted from the automatic operator, they should dial 877 – 433-2619 followed by the pound sign (#) to get connected to Support.

Calling from **Italy** to **United States**

AT&T Direct® Access Number Italy 800-172-444	+	Most Freq * Used City Codes	+	Local Number
		Chicago: 312, 773, 872		
		Houston: 832, 713, 281		
		Los Angeles: 213, 310, 323		
		New York (Manhattan): 212, 646, 917		
		Washington DC: 202		

Dialing example to **Chicago, United States** is:

800-172-444 + 312 + Local Number

The mark " ^ " appearing in some AT&T Direct® Access Numbers means "await second dial tone".
Wait for a prompt then enter your AT&T Corporate Calling Card Number and 4-digit PIN.

* For additional city code information, please contact the local provider for the country you are calling.

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